

1997-99 Performance Progress Report

For Quarter Ending June 1999

Agency 468

Environmental Hearings Office

Mission

The mission of the Environmental Hearings Office is to support the independent boards which compose it. The mission of each board is to hear appeals and to reach a just decision.

Strategy To provide timely hearing and disposition of appeals.

Performance Measure Number of months from appeal to final resolution.

Outcome	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	6.0	6.0	5.5	6.0	6.0	6.0	6.0	6.0
Actual	5.0	4.5	4.0	5.3	3.5	9.5		8
Date Measured	9/30/97	12/31/97	3/31/98	7/14/98	9/30/98	12/31/98		

Performance Measure Number of appeal dispositions by the Pollution Control Hearings Board, the Shorelines Hearings Board, the Forest Practices Appeals Board, and the Hydraulics Appeals Board.

Output	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	75	75	78	79	80	80	80	80
Actual	75	77	52	71	89	121		65
Date Measured	9/30/97	12/31/97	3/31/98	7/14/98	9/30/98	12/31/98		

Performance Measure Percentage of appeals that settle before hearing.

Output	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	80%	80%	88%	80%	80%	80%	80%	80%
Actual	88%	86%	93%	81%	94%	76%		69%
Date Measured	9/30/97	12/31/97	3/31/98	7/14/98	9/30/98	12/31/98		